



**STONE BARN®**  
**F L O O R S**  
I N N O V A T I O N E N G R A I N E D

**REALFEEL™ Legacy, Vantage and Select  
Comprehensive Warranty Program**

**15 Year Limited Light/Medium Commercial Wear Warranty**

The vinyl layer of the floor plank is warranted by Stone Barn® Floors, Inc. not to wear through under normal medium commercial use for a period of fifteen (15) years from the date of purchase. Vinyl layer wear-through is defined as 100% vinyl layer wear through that exposes the core material over a minimum of 3% of the total installation. (Gloss reduction or surface scratches are not considered surface wear.) Dull finish can be corrected with spot or overall recoating care systems. If 100% vinyl layer wear-through is determined to have occurred, Stone Barn® Floors will arrange a pro-rated credit based on the terms outlined below in the section headed "Terms of 15 Year Commercial Warranty". This warranty is non-transferable and applies only to the original purchaser and only if used in the following commercial areas:

- Retail: Novelty Shops/Boutiques, Product Display Areas, Sales Floors, Showrooms, Hair Salons, Hallways, Entryways (walk off mats required)
- Medical Offices: Waiting Rooms, Patient Rooms, Examination Rooms, Storage Rooms, Hallways, Entryways (walk off mats required)
- Hotels: Guest Rooms, Conference/Meeting Rooms, Lobby
- Offices and Restaurants: Offices, Conference/Meeting Rooms, Showrooms, Restaurant Floor, Break Rooms
- Institutional: Classrooms, Training Rooms, Meeting Rooms, Commons Areas, Residence Halls, Hallways

**The 15 Year Limited Light/Medium Commercial Wear Warranty is made subject to the following conditions:**

1. The floor must be installed properly and according to Stone Barn® Floors' installation instructions. Proper installation includes, but is not limited to the following:
  - a. If glue is used, glue entire floor with glue that meets or exceeds PVAC dispersion with a viscosity of 8000 +/- 1000 cpc spindle 6/20 at 20 degrees centigrade - density of 1.11 +/- 0.02 g/cm on a dry content of 48 +/- 1% (weight). Upon completion of glued installation, the floor must be allowed to set overnight for 24 hours before resuming normal usage of the room. The glue down method must be used if the flooring will be exposed to temperatures above 140° F (60° C) or below 32° F (0° C).
2. The flooring must be used only indoors in a climate-controlled area.
3. The flooring must be maintained in accordance with Stone Barn® Floors maintenance instructions.
4. This limited warranty does not apply to Stone Barn® Floors moldings and trims.
5. Installation of flooring that contains any manufacturing defect is not covered by this limited wear warranty.

**The 15 Year Limited Light/Medium Commercial Wear Warranty does not cover:**

1. Damage due to adhesives or tape, scratches, gouges, scuffs, punctures, cuts, indentations, burns, accidents, lack of proper furniture rests, such as chair pads, etc., rolling and/or non-foot traffic, or any intentional misuse of the product. Loss of finish gloss over time is consistent with normal wear & tear and is not a product flaw.
2. It is normal and expected for there to be color variations due to use of natural components, exposure to UV light and/or sunlight, and age of material. Therefore, color inconsistency between samples, replacement product or illustrations and actual product is not a manufacturing flaw.
3. Manufacturer makes no guarantee that Stone Barn® Floors products will match or coordinate with customer furnishings, trim, cabinetry, railings, etc.



# STONE BARN®

## FLOORS

INNOVATION ENGRAINED

4. Noncompliance with installation instructions and maintenance guidelines as recommended by Stone Barn® Floors. Manufacturer cannot assume responsibility for the suitability of flooring material and accompanying products for each individual installation as manufacturer has no control over the installer's proper application. Should an individual piece be doubtful as to appearance or dimension the installer should not use this piece.
5. Cracking, warping, soiling, fading, improper maintenance or abuse caused by items such as roller skates, golf shoes or pets.
6. Floor covering installed in inappropriate locations is excluded from this warranty.
7. Gloss reduction or surface scratches are not considered surface wear. Dull finish can be corrected with spot or overall recoating care systems.
8. Damage to floor caused by flooring that is installed using the floating method that subsequently is heated to temperature above 140° F (60° C) or is exposed to temperatures below 32° F (0° C). Flooring exposed to these conditions must be installed using the glue down method in order to maintain warranty coverage.

### Terms of 15 Year Limited Light/Medium Commercial Wear Warranty

- **Within One Year:** Claims on defects of this product as covered by this warranty that are reported in writing within one year of purchase, Stone Barn® Floors will arrange a credit based on the original purchase of the product or replace the product. Reasonable labor costs are included.
- **Between Year One - Five:** Claims on defects of this product, as covered by this warranty, that are reported in writing after one year but within five years of purchase, Stone Barn® Floors will arrange a credit based on the original purchase of the product or replace the product. Stone Barn® Floors will pay 50% of reasonable labor costs.
- **Between Year Five - Fifteen:** Claims on defects of this product, as covered by this warranty, that are reported in writing after five years but within ten years of purchase, Stone Barn® Floors will arrange a credit based on the original purchase of the product or replace the product. Labor costs are not included.

### 10 Year Limited Light/Medium Commercial Wear Warranty

The vinyl layer of the floor plank is warranted by Stone Barn® Floors, not to wear through under normal medium commercial use for a period of ten (10) years from the date of purchase. Vinyl layer wear-through is defined as 100% vinyl layer wear through that exposes the core material over a minimum of 3% of the total installation. (Gloss reduction or surface scratches are not considered surface wear.) Dull finish can be corrected with spot or overall recoating care systems. If 100% vinyl layer wear-through is determined to have occurred, Stone Barn® Floors will arrange a pro-rated credit based on the terms outlined below in the section headed "Terms of 10 Year Commercial Warranty". This warranty is non-transferable and applies only to the original purchaser and only if used in the following commercial areas:

- Retail: Novelty Shops/Boutiques, Product Display Areas, Sales Floors, Showrooms, Hair Salons, Hallways, Entryways (walk off mats required)
- Medical Offices: Waiting Rooms, Patient Rooms, Examination Rooms, Storage Rooms, Hallways, Entryways (walk off mats required)
- Hotels: Guest Rooms, Conference/Meeting Rooms, Lobby
- Offices and Restaurants: Offices, Conference/Meeting Rooms, Showrooms, Restaurant Floor, Break Rooms
- Institutional: Classrooms, Training Rooms, Meeting Rooms, Commons Areas, Residence Halls, Hallways



**STONE BARN<sup>®</sup>**  
**F L O O R S**  
I N N O V A T I O N E N G R A I N E D

**The 10 Year Limited Light/Medium Commercial Wear Warranty is made subject to the following conditions:**

1. The floor must be installed properly and according to Stone Barn<sup>®</sup> Floors' installation instructions. Proper installation includes, but is not limited to the following:
  - a. If glue is used, glue entire floor with glue that meets or exceeds PVAC dispersion with a viscosity of 8000 +/- 1000 cpc spindle 6/20 at 20 degrees centigrade - density of 1.11 +/- 0.02 g/cm on a dry content of 48 +/- 1% (weight). Upon completion of glued installation, the floor must be allowed to set overnight for 24 hours before resuming normal usage of the room. The glue down method must be used if the flooring will be exposed to temperatures above 140° F (60° C) or below 32° F (0° C).
2. The flooring must be used only indoors in a climate-controlled area.
3. The flooring must be maintained in accordance with Stone Barn<sup>®</sup> Floors maintenance instructions.
4. This limited warranty does not apply to Stone Barn<sup>®</sup> Floors moldings and trims.
5. Installation of flooring that contains any manufacturing defect is not covered by this limited wear warranty.

**The 10 Year Limited Light/Medium Commercial Wear Warranty does not cover:**

1. Damage due to adhesives or tape, scratches, gouges, scuffs, punctures, cuts, indentations, burns, accidents, lack of proper furniture rests, such as chair pads, etc., rolling and/or non-foot traffic, or any intentional misuse of the product. Loss of finish gloss over time is consistent with normal wear & tear and is not a product flaw.
2. It is normal and expected for there to be color variations due to use of natural components, exposure to UV light and/or sunlight, and age of material.

Therefore, color inconsistency between samples, replacement product or illustrations and actual product is not a manufacturing flaw.

3. Manufacturer makes no guarantee that Stone Barn<sup>®</sup> Floors products will match or coordinate with customer furnishings, trim, cabinetry, railings, etc.
4. Noncompliance with installation instructions and maintenance guidelines as recommended by Stone Barn<sup>®</sup> Floors. Manufacturer cannot assume responsibility for the suitability of flooring material and accompanying products for each individual installation as manufacturer has no control over the installer's proper application. Should an individual piece be doubtful as to appearance or dimension the installer should not use this piece.
5. Cracking, warping, soiling, fading, improper maintenance or abuse caused by items such as roller skates, golf shoes or pets.
6. Floor covering installed in inappropriate locations is excluded from this warranty.
7. Gloss reduction or surface scratches are not considered surface wear. Dull finish can be corrected with spot or overall recoating care systems.
8. Damage to floor caused by flooring that is installed using the floating method that subsequently is heated to temperature above 140° F (60° C) or is exposed to temperatures below 32° F (0° C). Flooring exposed to these conditions must be installed using the glue down method in order to maintain warranty coverage.



**STONE BARN<sup>®</sup>**  
**F L O O R S**  
I N N O V A T I O N   E N G R A I N E D

**Terms of the 10 Year Limited Light/Medium Commercial Wear Warranty**

- **Within One Year:** Claims on defects of this product as covered by this warranty that are reported in writing within one year of purchase, Stone Barn<sup>®</sup> Floors will arrange a credit based on the original purchase of the product or replace the product. Reasonable labor costs are included.
- **Between Year One - Five:** Claims on defects of this product, as covered by this warranty, that are reported in writing after one year but within five years of purchase, Stone Barn<sup>®</sup> Floors will arrange a credit based on the original purchase of the product or replace the product. Stone Barn<sup>®</sup> Floors will pay 50% of reasonable labor costs.
- **Between Year Five - Ten:** Claims on defects of this product, as covered by this warranty, that are reported in writing after five years but within ten years of purchase, Stone Barn<sup>®</sup> Floors will arrange a credit based on the original purchase of the product or replace the product. Labor costs are not included.

**How to Make a Claim**

Any claim made under either of these limited warranties must be made by contacting your retailer within 30 days after the basis of the claim is detected. In addition, any claim under either of these limited warranties must be made before the end of the applicable limited warranty period. Proof of purchase including the date of purchase, must be presented to make a claim.